



26 November 2010

Dear Parents

### ClarionCall

Thank you so much for helping with the testing of ClarionCall this week.

The tests were very successful. Very few errors with mobile phone numbers cropped up and a large proportion of you called in to listen to the test message.

Two very good questions have been raised as follows:

**Q** How do we delete the voice message?

**A** You do not need to (although you may of course delete the text alert, once you have listened to the message). When the next voice message is sent from The Manor, the previous message will be overridden so you will only ever hear the current message.

**Q** Why did both parents receive the text but only one parent receive the voice message?

**A** In order to test the system in a variety of ways, we selected "both contacts" for the first test and "primary contact only" for the second test (the voice message). When the system goes live next week both contacts will be contacted for each message.

What do you need to do now?

Three things, please!

Firstly, please let us know if you did not receive any messages this week or if you had difficulty accessing the voice message.

Secondly, for this very effective blanket mobile system to work efficiently when we need to use it in the case of a real emergency, it is absolutely vital that all mobile contacts are up to date at all times, so please help us with this also.

Thirdly, please keep your mobile with you and switched on as much as possible, particularly if your children are on trips, at matches or if heavy snow is forecast!

ClarionCall will be put into operation from **Monday 29 November 2010**.

Finally, we have received many very kind messages this week regarding communication at The Manor - very many thanks!

Yours sincerely

Piers Heyworth  
Headmaster