

# The Manor Preparatory School: Fees Refund Scheme

The absence of a pupil does not lessen the cost of running the school and fees are not refundable if a pupil is unable to attend classes due to sickness, accident or quarantine. The school is however, able to make refunds through the Fees Refund Scheme outlined below.

## Operation of the Scheme

The contract you have with the school is for the provision of educational services. Participation in this Scheme alters that contract and entitles you to receive a refund of school fees in certain circumstances as detailed on this sheet. The school is able to refund such fees as it has taken out an insurance policy under which it can claim.

If you would like to participate in this Scheme please complete and return the attached form to the school as soon as possible. The termly charge payable to the school is based on the following rates applied to the termly fee:

Junior day pupils 1.75%

Please note that the termly charge for joining the Scheme is not an insurance premium and you are not entitled to claim directly from the school's policy. The school reserves the right to vary the termly charge by giving advance notice to you.

## Commencement of the Scheme

Your participation in the Scheme commences on the first day of term, or the date the first termly charge is paid to the school, whichever is the latter. Refunds are provided for absences during term time only including weekends and half term breaks.

## Refunds of fees are made for:

- 1) **Absence from school** due to illness, accident, contact with infection for a continuous period of at least 5 days (including weekends). A Medical Practitioner must certify the necessity of any absence of 15 days or over.
- 2) **The necessary closure** of the whole of or a separate house of the school owing to an outbreak of an infectious disease amongst the pupils which renders the continuance of school work impossible. There is no cover for the first seven days of any such closure. For example, if the school should be closed for 8 days due to an outbreak of an infectious disease at the school the policy would, subject to the terms and conditions of the insurance scheme, refund one day's fee.

## No refund will be made if a pupil is kept from school owing to:

- a) a sickness, condition or injury that the fee payer or pupil was aware of and received treatment or advice for in the 12 months prior to their inclusion in the scheme;
- b) fear of infection at the school;
- c) congenital abnormality;
- d) injury sustained through war, invasion, hostilities or acts of foreign enemies (whether war be declared or not); or
- e) nuclear, chemical or biological terrorism or the threat thereof.

## How to apply for a refund

- 1) **Absence from school** - ask the school for a Fee Refund Form. If the absence exceeds 14 days the appropriate section must be completed by the pupil's doctor and the form returned to the school. Your application for a refund should not be made later than 30 days after the end of each term.

## How refunds are calculated

Refunds are based on the length of absence during term time only. Fees will be refunded pro rata to the actual time away from the school. This means that the amount payable for each day of absence is calculated by dividing the termly fee by the actual number of days in the term.

The maximum refund under the Scheme for any one pupil for any one medical condition is limited to 280 days calculated from the first day of absence.

## Cancellation

The school may cancel this Scheme at any time by giving 30 days written notice to you at your last known address.

You can discontinue your participation with effect from any anniversary of your joining the Scheme by giving advance written notification to the school.

## Data Protection Act

You should understand that any information you have provided to us at the school, or will provide in the future, will be processed by the school, in compliance with the provisions of the Data Protection Act 1998, for the purpose of including you in this Scheme and handling claims, if any, which may necessitate providing such information to other parties.

Under data protection legislation you can ask in writing for a copy of certain personal records held about you.

## Governing law

This Scheme is governed by and in accordance with English and Welsh Law.

## Further information

The Scheme is administered on our behalf by:

Marsh Limited, Education Practice, Capital House, 1-5 Perrymount Road, Haywards Heath, West Sussex, RH16 3SY

Telephone: 01444 458144  
Fax: 01444 415088  
Email: enquiries.schools@marsh.com



<b>Fees Refund Scheme Application Form</b> <i>(please complete this form and return to the school as soon as possible)</i>	
I wish to be included in the Fees Refund Scheme. I declare that I have read and accept the terms and conditions of the Scheme as outlined in this sheet.	
Name of pupil	
Name of person who pays the fees	
Signed	Date