



PPP HEALTHCARE

Welcome to your online GP service

With unlimited access to Doctor@Hand, you can speak to a GP by video or over the phone 24/7*

Doctor@Hand is delivered for you by Doctor Care Anywhere.

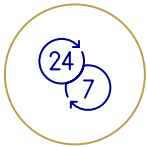


*Appointments are subject to availability and the Doctor Care Anywhere fair usage policy. See [terms and conditions here](#) for details

At AXA PPP healthcare, our priority is to be here for you. That's why we're giving you unlimited access to video and phone appointments available 24/7 through our online GP service, Doctor@Hand (subject to fair use).*

We're offering this service at no extra cost in the hope that it will relieve pressure on the NHS and free up vital resources as they battle the coronavirus, while supporting you with other conditions. This service is available until the 31 August 2020. We know you may have questions about the coronavirus. That's why we've set up a helpful information page. Please visit axapphealthcare.co.uk/update-on-coronavirus. Doctor@Hand is not to be used for coronavirus concerns, so if you have any suspected symptoms please visit the [NHS 111 online coronaservice](#).

Any time



Anywhere



Qualified GPs



By video or phone



Easy to book



About this service and how to access it

Convenient video or phone appointments

Imagine not having to call to book a GP appointment, or travel to a surgery. With Doctor@Hand, you can book an appointment online or through the app, at a time and place that suits you best.

24/7 access anytime, anywhere

- 24/7 access anytime, anywhere*
- 20-minute consultations as standard
- Choice of experienced GPs all trained in video consultations
- Private prescriptions delivered to your home or a local pharmacy**

How to claim your unlimited access

1. Visit member.doctorcareanywhere.com/SignUp/axa ***and enter your AXA PPP healthcare membership number. You can find this on your welcome communications and membership portal.
2. When prompted, enter yours and your child's details. Please enter the information exactly as it appears on your membership certificate. Don't shorten names and use the same address.
3. Follow the instructions to set up your account with Doctor Care Anywhere. You're ready to book your first appointment.



*Appointments are subject to availability and the [Doctor Care Anywhere fair-usage policy](#) applies. **Prescriptions and delivery charges at patients own cost and are not covered by this offer or any PMI benefit.

***By registering for this service, you agree with our [terms and conditions here](#).

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